



## Benefits Help is Here

**The Benefits Assistance Center is Available to Take Your Call!**

The Oceans Healthcare Benefits Assistance Center is dedicated to making sure our employees have a top-notch customer service experience. When you call the BAC, you will speak with a dedicated service representative who can help you with a wide range of questions and concerns including:

- Enrollment Questions
- Questions about your Benefits Plan and Coverage
- Eligibility and Qualifying Life Events Assistance
- Provider Contact Information
- Claims Assistance
- Ordering Replacement ID Cards
- Liaison Between You and Insurance Company, Including Warm Transfer
- Open Enrollment Support

## Oceans Healthcare Benefits Assistance Center

Hours of Operation: M-F 7am – 6pm CST

Call: 833-981-0117

Email: [OceansHealthcarebenefits@bac.lockton.com](mailto:OceansHealthcarebenefits@bac.lockton.com)

Fax: 833-288-5475